

- Comprehensive service and support strategy
- 24/7 support with on-call pager response
- Fully stocked vehicles and 24/7 parts availability
- Remote monitoring capabilities

“As usual, Mark quickly diagnosed the problem and began working on a repair plan which included installing new utility poles, stringing new wire and tying back into our antiquated system.

— Water Facilities Superintendent
Department of Public Works

Service and Support Solutions

Elm built its business on exceptional service and support. We understand that rapid project startup, minimum downtime, and cost-effective maintenance are essential to generate the highest return on your capital investment. Elm is committed to a comprehensive service and support strategy over the lifetime of your asset — from engineering design to project installation to maintenance and repair. We offer these services across a variety of production areas:

- Power and Distribution Systems
- Automation and Control Systems
- Lighting and Energy Management Systems
- Drive and Web Handling Systems
- Thermographic Studies and Analysis
- Circuit Breaker Testing
- Power Quality Analysis

In addition, we're experienced in servicing water and wastewater facilities, asphalt plants, and quarries.

Elm provides 24/7 electrician and engineering support with on-call pager response. All of our technicians are cell phone dispatched. Upon arrival at your facility, they know your manufacturing process as well as your machinery, and can efficiently maintain and repair the equipment. If backup is needed, every technician has 24-hour access to our experienced engineering staff. Elm's service team drives fully stocked vehicles, and our warehouse offers around-the-clock access to parts and components.

With our remote monitoring capabilities, we can diagnose a problem before you know you have one. And in many cases, solve it without the need for a service call.



Elm Electrical, Inc.

68 Union Street
Westfield, MA 01085

P: (413) 568-0905

F: (413) 562-0407

www.elmelec.com